

SmartLink for MessageVision

Simplifying outbound document distribution

MessageVision is a leading provider of distribution solutions for automating, managing, and delivering business-critical information. Ebix CRM offers SmartOffice, a web-based practice management and customer relationship management (CRM) solution that is proven in the financial services industry. Together, MessageVision and Ebix CRM deliver an integrated, complete solution that extends traditional distribution capabilities to meet the needs of your financial services organization.

SmartLink for MessageVision is Ebix CRM's pre-configured integration solution that enables SmartOffice users — from individual advisors with limited IT resources to large financial organizations — to quickly and efficiently distribute outbound documents to any number of recipients, 24 hours a day, 7 days a week. MessageVision services are accessed directly from the SmartOffice desktop using a secure user ID and password, making it easy to deploy the solution to meet the needs of organizations of every size. And whether the solution is used by one or one thousand, it can significantly improve workflow and business efficiency.

- Distribute documents directly from your SmartOffice desktop
- Cut the need for additional hardware, installation, or line provisioning
- Schedule document distribution at any time — 24/7
- Eliminate delivery failures and lost faxes

The screenshot shows a web-based configuration interface for a 'JobAgent'. The 'Basic Information' section includes fields for 'Type Fax' (set to 'Local Fax'), 'Name' (set to 'Local Fax'), and 'Status' (set to 'Waiting'). The 'Description' section has a field for 'Default fax agent'. The 'Agent Config' section includes a dropdown for 'Provider' (set to 'MessageVision'), an 'E-mail' field, a 'Username' field (set to 'mv5263'), a 'Password' field (masked with dots), and a 'Re-enter password' field (also masked). A 'Fax Test Message' button is located below these fields. The 'Provider Information' section contains a note: 'MessageVision requires that the Username and Password fields be completed. The E-mail field is not used by this provider and can be left blank. To set up this service, please contact Shelton Gills at (714) 368-8752. To find out more information about this service, either click the following link or paste it into the address bar of your browser: <http://www.messagevision.com/ezdata/>'.

Users access the MessageVision fax service via a secure sign in on the SmartOffice desktop, then select a contact from within the database to automatically send mass or customized documents using the contact's preferred method (paper fax, e-mail fax, etc.).

DATASHEET

MessageVision supports the following services:

- Production fax
- E-mail-to-fax
- Broadcast fax
- Web fax
- Customized solutions

SmartOffice®

Software designed
for the way you do business

ABOUT EBIX

A leading international supplier of On-Demand software and E-commerce services to the insurance industry, Ebix, Inc., (NASDAQ: EBIX) provides end-to-end solutions ranging from infrastructure exchanges, carrier systems, agency systems and BPO services to custom software development for all entities involved in the insurance industry.

With 23 offices across Singapore, Australia, the US, New Zealand, India and Canada, Ebix powers multiple exchanges across the world in the field of life, annuity, health and property & casualty insurance while conducting in excess of \$100 billion in insurance premiums on its platforms. Through its various SaaS-based software platforms, Ebix employs hundreds of insurance and technology professionals to provide products, support and consultancy to thousands of customers on six continents. Ebix's focus on quality has enabled it to be awarded Level 5 status of the Carnegie Mellon Software Engineering Institute's Capability Maturity Model (CMM). Ebix has also earned ISO 9001:2000 certification for both its development and BPO units in India. For more information, visit the Company's website at www.ebix.com.

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